

This is a summary of the decision of the DPC

The Data Protection Office received a complaint by email from Complainant against Respondent regarding the use of CCTV cameras. The Complainant stated as quoted that: *"I, (...) would like to lodge a complaint against my neighbour (...) who has installed CCTV Cameras fixing my mother's doorstep."*

"I want the data officer to verify her camera installation and also check if it is truly fixing my doorstep. If that's the case, please take the necessary steps to remove her camera to ensure my mother has complete privacy".

"I wish that necessary action is taken as soon as possible as this is affecting my mum's health."

Subsequently, the Data Protection Office wrote to the Police to seek assistance for investigating this complaint and to conduct a site visit at Respondent's premises to verify the camera as to whether the CCTV footage shows viewing outside Respondent's premises.

By way of a letter, the Police informed the office that: *"an enquiry was carried out into the matter and a site visit was conducted by personnel of (...) Police, whereby complainant was met and found that the respondent upon advice of the Police has changed the position of her CCTV Camera. The complainant has therefore withdrawn her complaint against the respondent and has no further no complaint against the latter."* The Police also enclosed the site visit report together with the letter.

The Data Protection Commissioner has decided as follows:-

In view of the above, the enquiry is closed to the satisfaction of all parties under section 6 of the Data Protection Act 2017 (DPA).