

This is a summary of the decision of the DPC

The Data Protection Office received an official complaint from Complainant against Respondent regarding the use of CCTV cameras. The complainant stated that his neighbour had installed multiple CCTV cameras by his neighbor which were impacting his privacy. These cameras, installed outside of his property and directed towards the public road were capturing not only passers-by and vehicles but also his home, entrance, front yard and driveway. The respondent stated that he was feeling uncomfortable and deprived of his privacy as his family's movements and activities were continuously being recorded. He was neither informed nor consulted about the installation and he was concerned about the potential misuse or sharing of the recorded footage.

Subsequently, the Data Protection Office wrote to the Police to seek assistance for investigating this complaint and to conduct a site visit at Respondent's premises to verify the camera as to whether the CCTV footage shows viewing outside Respondent's premises.

By way of a letter, the Police informed the office that the CCTV camera was at no time showing towards the complainant's house. The Police also enclosed the site visit report together with the letter. Both the complainant and the respondent were informed that the complaint shall be closed within 21 days of receipt of a closure letter.

However, the complainant, by way of a letter sent to this office, objected to the closure of the complaint. Following this, the respondent was requested to provide a written statement. The respondent provided his written statement with supporting evidences where it was found that the CCTV cameras were not capturing images inside the complainant's premises. Same was also confirmed in the Police report.

The Data Protection Commissioner has decided as follows: -

In view of the above, the enquiry has not disclosed the commission of an offence under the DPA and is closed to the satisfaction of all parties under section 6 under the Data Protection Act (DPA).