

This is a summary of the decision of the DPC

The Data Protection Office received a complaint by email from Complainant against Respondent regarding the use of CCTV cameras. The Complainant stated as quoted that: *"I, (...) would like to lodge a complaint against my neighbour (...) who has installed CCTV camera and which pointing towards her compound.*

She stated that this situation violates her privacy and she does not feel comfortable. She therefore made a request from the authority concerned to look into the matter."

Subsequently, the Data Protection Office wrote to the Police to seek assistance for investigating this complaint and to conduct a site visit at Respondent's premises to verify the camera as to whether the CCTV footage shows viewing outside Respondent's premises.

By way of a letter, the Police informed the office that: *"an enquiry was carried out into the matter and a site visit was conducted by personnel of (...) Police, whereby respondent was met and found that on the eight cameras fixed none found capturing inside Complainant's premises."* The Police also enclosed the site visit report together with the letter.

The Data Protection Commissioner has decided as follows:-

In view of the above, the enquiry is closed to the satisfaction of all parties under section 6 of the Data Protection Act 2017 (DPA).