

This is a summary of the decision of the DPC

The Data Protection Office received a complaint by email from Complainant against Respondent regarding the use of CCTV cameras. The Complainant stated as quoted that: *"I (...) would like to lodge a complaint against my neighbour (...) who has installed a 360 camera in her corridor which is facing the road side and as she uses it to record me and my family members in video and audio, which she is posting with insults n social media"*.

"In addition, the camera being just beside my kitchen, sometimes, when we are in our kitchen, she uses fowl words and insults my old parents using the microphone in the camera as she listens to our conversations".

"This is disturbing me and my family as we do not have our privacy anymore. I request you to please take action for this".

Subsequently, the Data Protection Office wrote to the Police to seek assistance for investigating this complaint and to conduct a site visit at Respondent's premises to verify the camera as to whether the CCTV footage shows viewing outside Respondent's premises.

By way of a letter, the Police informed the office that: *" an enquiry was carried out into the matter and a site visit was conducted by personnel of (...) Police, whereby respondent was met, viewed the CCTV footage and noticed that same is facing within the her premises, on the road and not capturing images at complainant's premises"*. The Police also enclosed the site visit report together with the letter and a copy of the footage has been produced.

The Data Protection Commissioner has decided as follows:-

In view of the above, the enquiry is closed to the satisfaction of all parties under section 6 of the Data Protection Act 2017 (DPA).