

This is a summary of the decision of the DPC

The Data Protection Office received an official complaint from Complainant against Respondent regarding the use of CCTV cameras. The complainant being the owner of a saloon stated that the tenant of a neighbouring restaurant had installed a CCTV camera facing the salon without permission. The camera was directed towards the entrance and windows of the saloon, allowing visibility inside and causing disturbance and discomfort to clients, many of whom were women and tourists.

Subsequently, the Data Protection Office wrote to the Police to seek assistance for investigating this complaint and to conduct a site visit at Respondent's premises to verify the camera as to whether the CCTV footage shows viewing outside Respondent's premises.

By way of a letter, the Police informed the office that there were 9 CCTV cameras installed at the respondent's premises among which there was 1 motion tracker camera which was capturing images towards the complainant's premises. A second site visit was carried out by the police and it was found that the CCTV camera in question was no more capturing images towards the complainant's premises.

The Police also enclosed the site visit report together with the letter.

The Data Protection Commissioner has decided as follows:-

In view of the above, the enquiry is closed to the satisfaction of all parties under section 6 of the Data Protection Act (DPA).