

This is a summary of the decision of the DPC

The Data Protection Office received a complaint by email from Complainant against Respondent regarding the use of CCTV cameras. The Complainant stated as quoted that: *"I, (...) would like to lodge a complaint against my neighbour (...) who has installed a CCTV Camera which is directing towards his yard."*

"According to him, this raises a serious privacy issue for himself and his family members as she will be recording their activities 24/7 and spying on their personal and private space."

"He is requesting for an urgent intervention from the authority concerned."

Subsequently, the Data Protection Office wrote to the Police to seek assistance for investigating this complaint and to conduct a site visit at Respondent's premises to verify the camera as to whether the CCTV footage shows viewing outside Respondent's premises.

By way of a letter, the Police informed the office that: *"an enquiry was carried out into the matter and a site visit was conducted by personnel of (...) Police, whereby complainant was met and stated that respondent has already re-oriented her CCTV camera and same is no more projecting towards his premises and is satisfied."* The Police also enclosed the site visit report together with the letter.

The Data Protection Commissioner has decided as follows:-

In view of the above, the enquiry is closed to the satisfaction of all parties under section 6 of the Data Protection Act 2017 (DPA).